

REGISTRATION

Extending Your Stay: Long-term discounts may be applied to extended stays. Make sure you've made reservations for your return visit before you leave. Guests should make every effort to book long stays as soon as possible as site requests are based on the date and time of the telephone reservation. Maximum stay is 180 days.

Checkout: Checkout and re-registration time is 12:00 noon. Site rent is due and payable in advance. Check In: 12:00 noon.

Storage of Transport Dollies & Tow Vehicles: Transport dollies must be stored in the Sky Valley Resorts & Caliente Springs RV storage area. Provisions have been made in this area specifically for transport dollies. Tow vehicles, which are not currently being used or of such size and configuration that they cannot be reasonably accommodated on the RV site, must be stored in the RV storage area at a nominal fee.

Leaving Early: Refunds cannot be made for early departures and the unused portion of your reserved stay.

Guests: The site rent is based on a two (2) person or less occupancy. An additional \$3.00 fee is required per person for overnight stays. All overnight guests must register at the resort Check-in office.

You are responsible for the actions of your guests. This resort is for adults. For child visitation, see section titled, "YOUNG PERSONS VISITATION".

Subletting: Subletting your site or RV is not allowed at any time.

Site Parking: All vehicles shall be parked on paved site pad.

SERVICES

Off-Season Guest Services Are Limited (5/1 - 10/31)

Laundry: Laundry facilities are located in the Fitness Center, Oasis Club and Vista Pavilion. Clotheslines and outdoor drying of laundry is not permitted. During the summer, the Vista Pavilion and Oasis Club facilities are closed.

Mailboxes, Outgoing Mail Drops: Mailboxes are located in the Fitness Center Building. A personal mail box is available for long-term guests. A refundable key deposit is required. Onsite Mail Room services are also available. Inquire at Check-In Office for details. The nearest United States Post Office is approximately 4 miles away.

Barbecue Courtyards: Sky Valley Resorts & Caliente Springs has provided barbecue areas with natural gas barbecue's, next to the Main, Vista & Oasis Clubhouses to entertain family and friends when not reserved by organized RV groups.

Book Exchange: For your enjoyment, we have a variety of books, games and puzzles in our book exchange located in the main clubhouse. Donations of books are always accepted.

Lost and Found: The Lost & Found is located in the Pro Shop. The Resort cannot be responsible for loss or damage due to fire, accident or theft.

Propane Gas (Seasonal): Inquire at the Check-in Office for delivery dates. The Check-in Office will provide you with a card to put in your window if you wish delivery.

Vehicle Washing: The vehicle wash station is located across from the Oasis Club facility. **PLEASE USE ONLY BIO-DEGRADABLE SOAP, WAX AND CLEANERS AS ALL SURFACE DRAINAGE GOES INTO SKY VALLEY RESORTS & CALIENTE SPRINGS'S GOLF COURSE LAKES.** Washing of RV's on site is permitted provided bio-degradable products are used. Washing/waxing of vehicles must be accomplished without interfering or disturbing neighboring RVer's quiet use and enjoyment of their RV sites. Any damage to neighboring

RVs resulting from on-site washing of RVs, i.e., water spots, abrasion, denting, etc., will be the responsibility of the offending RV guest.

TELEPHONE

Telephone: Telephone service at each site is available for a nominal fee. Information is available at the Check-in Office.

Messages: Phone messages for guests will be filed in a message file drawer located at the Mail Room. The message drawer is accessible 24 hours a day. Sky Valley Resorts & Caliente Springs will use its best effort to hand deliver emergency messages. Sky Valley Resorts & Caliente Springs, however, does not accept the responsibility for delivery of emergency messages. If a guest has knowledge of a potential medical emergency condition, Sky Valley Resorts & Caliente Springs recommends that guests arrange for telephone service to their site. Also, guests are reminded to give family, friends, etc., Sky Valley Resorts & Caliente Springs's medical emergency phone number (760) 578-7986.

Public Pay Phones: Pay telephones are available throughout the resort.

Internet Modem Access: Modem lines are available in the main clubhouse for our guests who have a laptop computer.

ACTIVITIES -

Planned Activities are November - March Only

GOLF:

Golf Course: The following rules have been adopted for the benefit and protection of all guests, golfers, and the golf course itself. These rules, in conjunction with "Golf Etiquette" will ensure that everyone's game is enjoyable and that the play flows smoothly. No ball hunting or wading in the lakes at any time. For safety reasons, no practicing on the golf course or in the RV areas is permitted. Golf carts are not to be taken from the Pro Shop area until they have been assigned. Golf course is closed for reseeding October 10 - November 10 (approx. dates) each year.

Damage: Those using the golf course shall be held responsible for property which is damaged, destroyed or removed by them, their families or their guests. Damage to persons or property must be reported to management **IMMEDIATELY**. Please advise the affected resident or guest and report any incident to the Pro Shop. **RVer agrees that he or she has received and executed a copy of the Sky Valley Resorts & Caliente Springs Golf & RV Resort's Waiver Release.** Sky Valley Resorts & Caliente Springs will not be responsible for damage or injury caused by golfers to other persons or their property.

Tee Times: The Pro Shop will reserve a tee time up to four (4) days in advance for guests and three (3) days in advance for the general public. Please notify the Pro Shop when canceling a tee time. Club rentals are available for men, women and "lefties".

Cart: Electric cart and pull cart rentals are available. Only licensed drivers are allowed to operate electric carts. No more than two (2) persons per cart and only two (2) carts per foursome are permitted. Golfers shall abide by golf course rules.

Play: All players must register and begin at the Pro Shop. Players should arrive at the Pro Shop fifteen (15) minutes prior to tee time and check in with the Pro Shop upon completion of the first round. Authorization is required to begin the second round. See the Pro Shop for course hours of operation. (The course is closed for re-seeding in October.) Call for course opening date which will be sometime in early to mid-November.

Golf Attire: Complete and appropriate golf attire shall be worn at all times. Spikeless or soft spike golf shoes are the only acceptable footwear allowed on the golf course. Please check with the Pro Shop staff if you should have any questions.

TENNIS:

Courts: Tennis Courts are to be used for playing tennis only. All beverages must be in plastic containers. Tennis etiquette shall be practiced at all times. Proper tennis attire must be worn at all times including shirts and tennis shoes. Tennis shoes with black soles are not permitted on the Tennis Courts.

Courtesy: Courts may be reserved by signing the sign-up sheet provided at court side for one (1) hour time periods. If there are no sign-ups for subsequent hours, then play may continue until notified by a guest wishing to use the court. The court which has been in use the longest, will relinquish said court. Players may not sign-up for consecutive hours since this would preclude others timely court access.

EXERCISE:

Fitness Center: (Open 11/1 - 4/30) All equipment is to be employed in accordance with instructions posted for its use. **ALL FACILITIES AND EQUIPMENT ARE USED AT THE RISK OF THE INDIVIDUAL USING THEM.** Equipment must be used safely and with concern for the safety of others. **PLEASE CONSULT A PHYSICIAN PRIOR TO USE OF THIS EQUIPMENT. DO NOT USE THE EQUIPMENT IF YOU HAVE A KNOWN HEART PROBLEM OR IF YOU ARE EXPERIENCING BACK OR KNEE PAIN.**

SWIMMING:

Pools: **PLEASE REMEMBER, THERE IS NO LIFEGUARD ON DUTY.** Showering before entering the pool is required by the Health Department. **PLEASE OBSERVE POSTED POOL SAFETY RULES.** Chairs and lounges may not be reserved at any time. Please do not remove chairs or lounges from the pool area. Portable radios and tape players without earphones are not allowed. Rafts or floats, other than therapeutic devices are prohibited. No glass is allowed around the pool (plastic only).

Spa: Persons must shower before entering the spa. Soap and oil will damage the spa filter system. **CONSULT YOUR PHYSICIAN PRIOR TO USE. Consumption of alcohol and use of the spa is dangerous and should be avoided.**

CYCLING:

Bicycles: Sky Valley Resorts & Caliente Springs offers lovely areas for bicycle riding. Please observe all vehicle rules. No bicycle riding permitted on vacant spaces, tennis courts, golf course, sidewalks or within the pool enclosures. Bicycles must meet all City of Palm Desert and State of California codes.

BILLIARDS:

Billiard Area: After play, please brush down the table and rack the balls. **PLEASE** no food or beverage near or on billiard tables.

HORSESHOE THROWING:

Horseshoe Pits: There are three (3) horseshoe pits available for your recreational enjoyment. The Pits are located behind the Oasis Club. Pits and horseshoes can be reserved at the Pro Shop.

BOCCI BALL, CROQUET AND HOLI BOARD GAMES:

All equipment is available for your enjoyment and can be reserved through the Pro Shop.

SITE KEEPING REQUIREMENTS

RV Length: All RVs at Sky Valley Resorts & Caliente Springs must be a minimum of nineteen (19) feet in length, self-contained and maintained in a "**Pride of Ownership**" condition. The determination of what constitutes "**Pride of Ownership**" condition is the sole right of Sky Valley Resorts & Caliente Springs Golf & RV Resort. **NO TENTS, or TENT TRAILERS.** Truck campers are permitted providing they are at least 19 feet, in length, fully self-contained have been kept in "**Pride of Ownership**" condition and shall remain on the truck.

RV Pad: All RVs and tow vehicles must park within the confines of the site cement pad, including overhang. Your cooperation will ensure proper operation of our sprinkler system and lawn maintenance.

Storage: Storage under or around your RV or on your RV space is not permitted. Storage sheds and/or cabinets are prohibited.

Hook-ups: State laws require proper hook-ups. State law requires sealed sewer connections. If you see something **UNSAFE**, please report it to management **IMMEDIATELY**. Please bundle your hook-up lines and keep them elevated off the grass. This will help to prevent unnecessary damage by lawn mowers. Sky Valley Resorts & Caliente Springs is **NOT** responsible for damaged sewer, water, electrical, television or telephone hook-ups provided damage is not due to a negligent act from the staff.

Trash: Trash is picked up on a daily basis and must be put in plastic bags and placed at the curb in front of your RV site no later than 9:30 a.m. for pick-up. Please do not put your trash out overnight.

Site: Please keep your site neat and clean at all times.

RV Repairs on Site: NO RV repairs are to be made on site which require the use of power saws, power staplers, impact wrenches or any other tools or activity which when used could disturb RVers on nearby sites. Repairs are not to be made which would require access from adjacent site. Repairs which may be accomplished on site would be any repair which can be accomplished quietly in a short period of time without disturbing guests on nearby sites. The changing of fluids or other mechanical repairs are prohibited.

The determination of what constitutes a disturbing repair shall be the sole right of **Sky Valley Resorts & Caliente Springs Golf & RV Resort**.

Neighbor Courtesy: Please be considerate of your neighbors and reduce noise between the hours of 10:00 p.m. and 8:00 a.m.. Generator use is prohibited at all times.

Parking: Parking on vacant RV spaces within the Resort is not allowed. If there is a problem with parking, please contact Sky Valley Resorts & Caliente Springs management.

Campfire: The City of Palm Desert, section 8.20.020 sub-section O, prohibits campfires. Barbecues are permitted on your RV site.

Pets: Pets, i.e., cats and dogs, are limited to a combination of two (2) per RV. A charge of \$1.00 per day per pet will be required; with a maximum charge of \$15.00 per pet. When outside your RV, your pets **MUST BE ON A MAXIMUM 6 FOOT LEASH**. Pets may be walked only in the designated pet walk areas in the resort and outside our main gates. Do not walk your pet on any grass areas within the resort. Several pet walking areas inside the park are listed on the site map.

Following these rules will earn you respect and appreciation from your RV neighbors and friends.

Please clean up after your pet at all times, avoid pet noise by not leaving your pet unattended, avoid using stakes in grass area or tying pets to post/trees and keep leash to a maximum of six feet.

Speed: In the interest of safety, please observe the requested 15 m.p.h. speed limit while on the premises. Motorcycles, scooters, mopeds or powered bikes must be equipped for quiet operation.

VISITATION

Young Person Overnight Visitation (any person under 18): Sky Valley Resorts & Caliente Springs Golf & RV Resort is a Resort for active adults. However, we do make some exceptions with regard to visiting younger person. To qualify for young person overnight visitation, a guest must be registered to stay a minimum of thirty (30) consecutive days. **If staying less than thirty (30) days, young person overnight visitation is not allowed.** If a guest qualifies for young person overnight visitation, the dates on the Visitation Calendar are the only dates for overnight visitation. Please remember that all guest fees and policies also apply to young persons. Young persons will be attended by a responsible adult at all times. **Sky Valley Resorts & Caliente Springs always welcomes daytime young person visits, however their use of the facilities (pools, spa, tennis courts, any activity games or facilities, etc.) is prohibited.**

During permitted overnight visitation, qualifying young persons may use the facilities provided they are accompanied by an adult. **FOR SAFETY REASONS NO YOUNG PERSONS MAY AT ANYTIME BE IN THE FITNESS CENTER.** During daytime visitations, not on the overnight visitation calendar, young persons are **NOT PERMITTED** to use the facilities. Roller, in-line skating or bicycling is not permitted by guests under 18 years. Skateboarding is not permitted at anytime.

Young persons on the Golf Course must have a paid Green Fee, have a set of clubs with a golf bag and be accompanied by an older person.

MISCELLANEOUS

Guest Business Activity: Business or commercial activity of any nature shall not be conducted on the premises.

Guests may not display signs selling RVs, goods or services of any kind on the resort premises unless otherwise approved in writing by Sky Valley Resorts & Caliente Springs management.

SKY VALLEY RESORTS & CALIENTE SPRINGS RESERVES THE RIGHT TO REFUSE TO RENT A SITE TO RVers FOR WHICH THE INTENT IS TO CONDUCT COMMERCIAL ACTIVITY.

Smoking: Smoking is prohibited in all Sky Valley Resorts & Caliente Springs Building.

GOVERNANCE

Vendors: In the interest of safety, security and environmental concerns, all vendors must register with management. Door to door soliciting is not permitted. Should it occur, please report it to the Check-In Office immediately.

Hazardous Waste: Disposal of Hazardous Waste is not permitted within with Resort, (i.e., Motor Oil, Anti-Freeze, Solvents, Chemical Agents, etc.).

Policy Changes: Sky Valley Resorts & Caliente Springs reserves the right to change these policies at any time.